



# The Certified Operator

*Operator Certification Program Information for Waterworks and Wastewater Operators.  
Published by the Wisconsin Department of Natural Resources*

## WASTEWATER UPDATES... PROGRESS ON THE NR 114 RULE REVISIONS

The Department of Natural Resources is working on revising **Chapter NR 114, Wis. Adm. Code – Certification Requirements for Waterworks, Wastewater Treatment Plant, Septage Servicing and Water System Operators**. Revisions are being made so Wastewater Operator Certification will remain current with changes in wastewater treatment processes and educational training methods.

Noteworthy changes include revising the wastewater subclasses, the creation of four new subclasses (including collection systems), and the formation of a point system for advanced wastewater operator certification. Certification categories for both operators and wastewater facilities will change from having Grades 1-4 to having basic and advanced levels. This will allow for a more streamlined system.

A minimum of four years of work experience would still be required for advanced certification, however the state approved Apprenticeship Program, higher education degrees and extended wastewater coursework would count towards advanced certification. Presently, certified operators would have their certifications converted into the revised system with the equivalent subclasses and level of certification. This means that operators with grade 3 or higher will be granted advanced certification in the corresponding subclass.

The Bureaus of Science Services and Watershed Management have received authorization to proceed with code revisions and a revised version of NR 114 has been drafted. An Economic Impact Analysis is currently in progress. The Department plans to seek hearing authorization from the Natural Resources Board in the fall of 2012. If approved, public hearings on the proposed code revisions would occur during the winter of 2012-13.

*For additional information on NR 114 rule revisions, please contact Jack Saltes at 608-264-6045 or [jack.saltes@wisconsin.gov](mailto:jack.saltes@wisconsin.gov).*

### UPCOMING EXAM DATES

**Wednesday, November 7th - Deadline to apply October 10th**

**Wednesday, May 1st - Deadline to apply April 3rd**

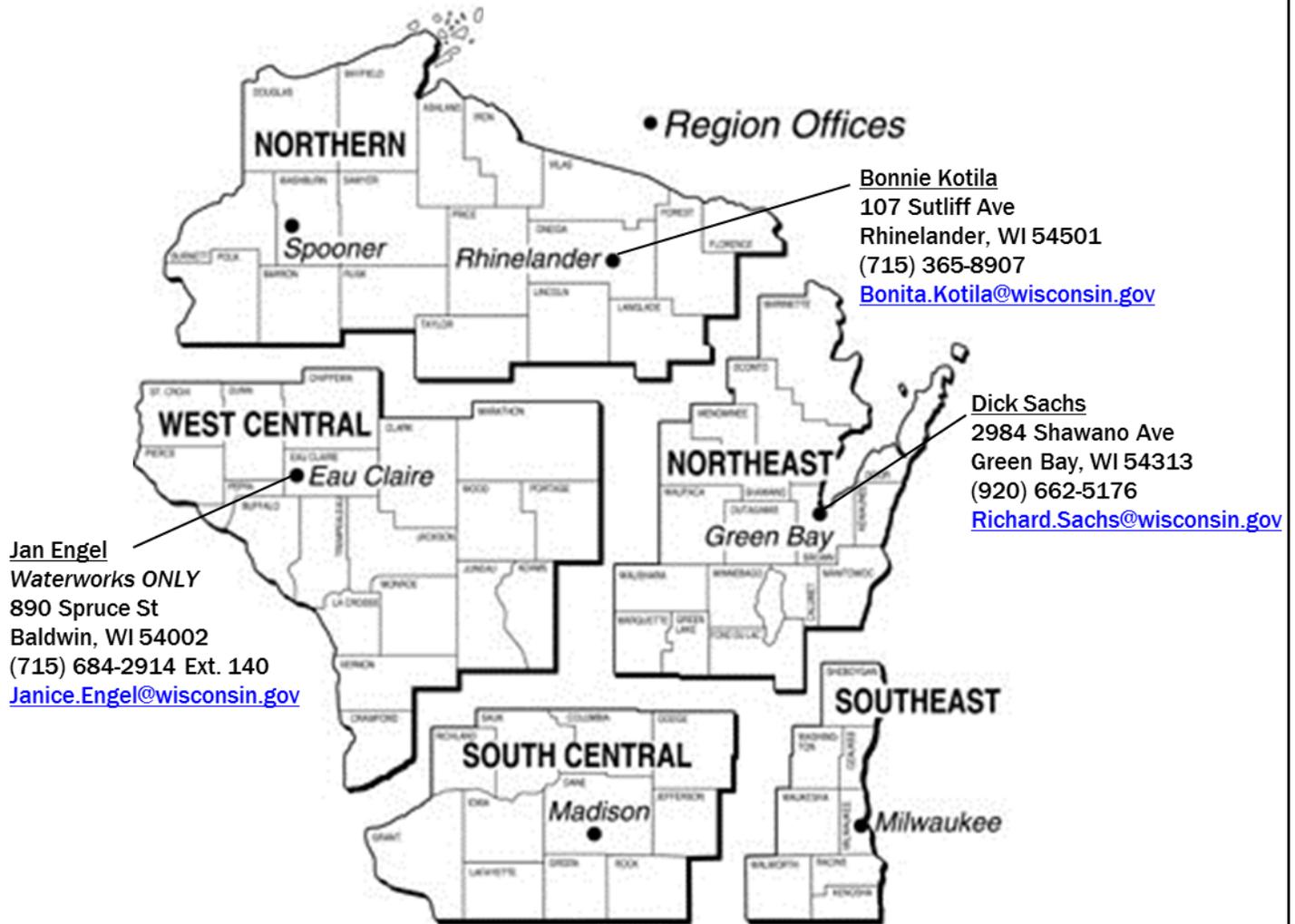
Exam applications are mailed to operators who have taken an exam in the last year and a half. Exam applications are also available for download on our website.

<http://dnr.wi.gov/> Keyword Search: "Operator Certification"

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## Wisconsin Department of Natural Resources Waterworks & Wastewater Operator Certification Regional Coordinators



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Wastewater and Waterworks Operators within the South Central and South Eastern Regions, and Wastewater Operators in the West Central Region contact:

**Lisa Bushby, Operator Certification Program Coordinator**  
PO Box 7921, Madison WI 53707-7921  
608-266-0498  
[Lisa.Bushby@wisconsin.gov](mailto:Lisa.Bushby@wisconsin.gov)

For general questions e-mail the Operator Certification Mailbox at:  
[dnrocert@wisconsin.gov](mailto:dnrocert@wisconsin.gov)

## THE CERTIFIED OPERATOR

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### SPOTLIGHT ON CENTRAL OFFICE STAFF

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Hello, my name is **Lisa Bushby** and I am the new Operator Certification Coordinator for Wisconsin. I began my position in December 2011 as the coordinator, but have been in the operator certification program since 2006 as an assistant. I am happy to take on more responsibilities as the coordinator of the program!

I grew up in Dodgeville, Wisconsin and graduated from UW-Madison in 2004 with a degree in Conservation Biology. I love the outdoors and enjoy spending time hiking, camping, and canoeing.

I look forward to working with operators, trainers, organizations, and other stakeholders to help enhance and improve the operator certification program. As always, feel free to contact me or your regional coordinator with any operator certification questions that you may have (contact info on page 2).

Summer greetings to all the certified operators in our program! I am **Camille Turcotte** – the supervisor of the Operator Certification Program. I have been in this role for about a year and a half. Previously, I was an Audit Chemist for the Lab Certification Program and audited many WWTF and commercial laboratories during the 10 years in that position. I have been stationed in Eau Claire, Oshkosh and now Madison. I enjoy working with the operators we certify in all areas of Wisconsin!



Despite the hot weather this year I have had fun outside of work doing many activities such as soccer, running, gardening, cooking, biking and hiking. It seems the summer has just flown by! Please feel free to contact myself or other Operator Certification staff if there is anything we can do to help you! To contact me please call: 608.266.0245 or email me at: [Camille.Turcotte@Wisconsin.gov](mailto:Camille.Turcotte@Wisconsin.gov).



I am **Tamara Baker** the new Operator Certification Program Assistant. Some of you may have met me when I proctored the May exams in Madison. I started at the DNR in February, 2012 and have enjoyed learning about the OpCert program.

I graduated from UW-Stevens Point in 2010 with a degree in Biology & Natural Resource Management. Outside of work I enjoy cooking, canoeing and trying to out race my dog on cross-country skis.

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## REGIONAL COORDINATORS

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Do you need to:

- Change your address?
- Request hardcopies of study guides, forms or applications?
- Have a question regarding your renewal answered?

Find your Regional Coordinator on the map found on the opposite page. General questions can be e-mailed to Operator Certification Mailbox at: [DNROpCert@wisconsin.gov](mailto:DNROpCert@wisconsin.gov)

## DOCUMENTING YOUR TRAINING

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Did you attend a training relevant to your water or wastewater certification, but did not receive a DNR continuing education slip? You can document your training on the **Operator Training Report Form**, available online or by contacting your regional coordinator.

The online form has been updated recently to a more user-friendly format. Now you may type directly into the form online, and then save or print it. Alternately, you may print the form and hand-write the information. It is important to completely fill out the form and attach proof of attendance. Examples of proof of attendance are a certificate of completion, a sign-in sheet, or a copy of your certification card. *A training report form without proof of attendance documentation will be returned.*



WRWA 2009 Confined Space Safety Training. Greenwood, WI

Hold onto your training report form until it is time for you to renew your certification. There is no need to mail it in ahead of time, unless you have any doubt as to the relevancy of the training to your certification. In that case, you may mail it in ahead of time to your regional coordinator (see map on page 2) for approval. Your regional coordinator will review the training and mail the approved form back to you to submit at your renewal.

Remember, you can only use up to *6 hours of health and safety* related training per renewal period, and that training must be documented on the Operator Training Report Form.

Find the form by entering the keywords “Operator Certification” at <http://dnr.wi.gov/>

## WASTEWATER TREATMENT PLANT OPERATOR APPRENTICESHIP PROGRAM

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Great news for the future wastewater operators of Wisconsin: A Wisconsin Wastewater Treatment Plant Operator Apprenticeship Program was implemented in the fall of 2011. The program was developed by the Wisconsin Department of Workforce Development Bureau of Apprenticeship Standards (DWD-BAS) in partnership with the DNR. The two agencies worked closely with representatives from multiple municipalities, WWOA, and trainers in developing the program.

The apprenticeship is a 3 year program that comprises approximately 5,568 hours of on-the-job learning and 432 hours of related instruction (offered online through Moraine Park Technical College).

Both the trainee and employer benefit from participation in the apprenticeship program. Apprentices gain valuable on-the-job experience and attend wastewater classes while still earning an income. Upon successful completion of the program, apprentices gain national recognition as a journey-level (highly-skilled) worker. In addition, pending approval of the proposed NR114 revisions, they will earn significant points towards advanced certification (9 of 10 required points). In turn, employers gain an educated and knowledgeable employee with on-the-job experience.

For more detailed information on the apprenticeship program, download the following information packet: [http://sage.wi.gov/pdf/wwtpto/wwtpto\\_apprenticeship\\_info\\_packet.pdf](http://sage.wi.gov/pdf/wwtpto/wwtpto_apprenticeship_info_packet.pdf)

For questions or to get started with the program, contact the Bureau of Apprenticeship Standards at 608-266-3332 or [www.wisconsinapprenticeship.org](http://www.wisconsinapprenticeship.org)

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# THE CERTIFIED OPERATOR

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## UPGRADING YOUR CERTIFICATION

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Take a look at your certificate. **Are you at Grade T in any subclasses, but have more than a year of full-time experience in that subclass?** You can go up in grade levels by completing an experience form, available online or by contacting your regional coordinator.

The requirements for Wastewater Operator Certification for each grade level are:

**Grade T** - Pass written introductory or advanced general exam and introductory or advanced subclass exam(s).

**Grades 1** - Pass written introductory or advanced general exam and introductory or advanced subclass exam(s), plus have one year of satisfactory subclass specific experience.

**Grade 2** – Have met the requirements of Grade 1, plus have 2 years of general experience in the operation of a wastewater treatment plant.

**Grade 3** - Pass written advanced general exam and advanced subclass exam(s), plus have one year of satisfactory subclass specific experience and 3 years of general experience in the operation of a wastewater treatment plant.

**Grade 4** – Have met the requirements of Grade 3, plus have 4 years of general experience in the operation of a wastewater treatment plant.

**Note:** If you already have your subclass experience documented and are submitting an experience form to document your general experience only, you do not need to complete the subclass section of the experience form. If there is subclass experience that you have not documented yet, then you will need to complete the subclass section.

Once you become a Grade 3 or Grade 4 operator for any subclass, your continuing education requirement per 3 year renewal period will increase from 18 hours to 24 hours.

The requirements for Waterworks Operator Certification are:

**Grade T** - Pass waterworks subclass exam(s).

**Grade 1** - Pass the appropriate subclass exam(s), plus one year of satisfactory experience in the operation of a waterworks plant subclass(es).



To download Experience Forms from the web use the keywords “Operator Certification” at the DNR Homepage:

<http://dnr.wi.gov/>

Please mail completed experience forms to your Regional Coordinator (see page 2).

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## TRAINING SPONSOR CONTACTS

|  |  |
|--|--|
| <b>CS WEA</b>                            | Central States Water Environmental Association -Wisconsin Section<br>Josh Gable, Centrysis, (262) 705-3064 or <a href="mailto:josh.gable@centrisys.us">josh.gable@centrisys.us</a><br><a href="http://www.cswea.org/wisconsin/">http://www.cswea.org/wisconsin/</a>  |
| <b>FET</b>                               | Federation of Environmental Technologists, Inc.<br>Julie Jansett, (262) 437-1700, <a href="http://www.fetinc.org/">http://www.fetinc.org/</a>  |
| <b>MATC</b>                              | Milwaukee Area Technical College – Mequon Campus<br>Kathy Bates, Instructor, (262) 238-2264 or <a href="mailto:batesks@matc.edu">batesks@matc.edu</a><br><a href="http://matc.edu/student/offerings/environmentalhealth.html">http://matc.edu/student/offerings/environmentalhealth.html</a>   |
| <b>MEG</b>                               | Municipal Environmental Group<br>Water Division - Charlene Beals (608) 283-1723<br>Wastewater Division - Marjorie Irving (608) 259-2637  |
| <b>MPTC</b>                              | Moraine Park Technical College<br>Brenda Mand Weinberger, (920) 924-3270 or <a href="mailto:bmandweinberger@morainepark.edu">bmandweinberger@morainepark.edu</a><br>Mark Schmidt, Instructor or (920) 924-3283, <a href="mailto:mschmidt15@morainepark.edu">mschmidt15@morainepark.edu</a><br>For more information, visit MPTC's website:<br><a href="http://www.morainepark.edu/watercert">http://www.morainepark.edu/watercert</a> |
| <b>NWTC</b>                              | Northeast Wisconsin Technical College<br>Amy Kox, <a href="mailto:amy.kox@nwtc.edu">amy.kox@nwtc.edu</a> or (920) 498-6908<br><a href="http://www.nwtc.edu/academics/degrees/Pages/EnvironmentalEngineering.aspx">http://www.nwtc.edu/academics/degrees/Pages/EnvironmentalEngineering.aspx</a>  |
| <b>UW-EPD</b>                            | University of WI - Engineering Professional Development<br>(800) 462-0876 <a href="http://epdweb.engr.wisc.edu/">http://epdweb.engr.wisc.edu/</a>  |
| <b>WASTEWATER<br/>TRAINING SOLUTIONS</b> | Dan Tomaro, (608) 770-5144<br><a href="http://www.wastewatertrainingsolutions.com">http://www.wastewatertrainingsolutions.com</a>  |
| <b>WRWA</b>                              | Wisconsin Rural Water Association (715) 344-7778<br><a href="http://www.wrwa.org/">http://www.wrwa.org/</a>  |
| <b>WWA</b>                               | Wisconsin Water Association Toll Free: (877) 992-2992<br>Jill Duchniak, Member Services Coordinator, <a href="mailto:jill@wiawwa.org">jill@wiawwa.org</a><br><a href="http://www.wiawwa.org">http://www.wiawwa.org</a>   |
| <b>WWOA</b>                              | Wisconsin Wastewater Operators Association<br>Richard McKee, (608) 513-9362 or <a href="mailto:rdmckee@wwoa.org">rdmckee@wwoa.org</a><br><a href="http://www.wwoa.org/">http://www.wwoa.org/</a>   |

## THE CERTIFIED OPERATOR

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### ASSOCIATE DEGREE PROGRAMS

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Northeast Wisconsin Technical College (NWTC) in Green Bay is now offering an associate's degree in Environmental Engineering – Waste & Water Technology. In addition to NWTC, there are 2 other technical colleges in Wisconsin that offer associate's degrees in the water and wastewater fields: Milwaukee Area Technical College (MATC) and Moraine Park Technical College (MPTC). Contact info is on Page 6. Regionally, Bay College in Escanaba, MI and Southern Illinois University Edwardsville also offer associate's degree programs.

### ONLINE AND CORRESPONDENCE TRAINING

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The following links are provided in order to inform operators of available training sources. Once you complete a course, keep a copy of the certificate of completion on file and turn it in with your other credit slips when it's time for you to renew your certificate. These links are not the only source for this type of information and are provided solely as a courtesy.

Montana Water Center

<http://watercenter.montana.edu/training/default.htm>

California State University Sacramento

[www.owp.csus.edu/courses.php](http://www.owp.csus.edu/courses.php)

Wisconsin Rural Water Association (WRWA)

[www.wrwa.org/](http://www.wrwa.org/)

Kirkwood Community College

→ Contact Kathy Bates @ MATC to register

[www.kirkwood.edu/etonline](http://www.kirkwood.edu/etonline)

Technical Learning College

[www.tlch20.com](http://www.tlch20.com)

360Water.com

[www.360water.com](http://www.360water.com)

AWWA Online Institute

[www.awwa.org](http://www.awwa.org)

David H. Paul, Inc.

[www.dhptraining.com](http://www.dhptraining.com)

### Other Links of Interest

SmallWaterSupply.org is a free service to support water and wastewater operators with comprehensive resources and information in one easy-to-use place. The website contains a searchable document library, a forum, and a blog. You may also sign up for their weekly newsletter.

<http://smallwatersupply.org/>

UW Water Resource Library offers technical wastewater manuals available via inter-library loan.

<http://aqua.wisc.edu/Waterlibrary/Default.aspx?tabid=229>



# Operator Certification Training Courses

The most recent version of this calendar can be downloaded online at:  
<http://dnr.wi.gov/> Keywords "Operator Certification"

| Date of Training                     | Name of Training Course  | CEUs | Certification Type* | Location of Training | Sponsor of Training (Contacts on Page 6)        |
|--------------------------------------|--|------|---------------------|----------------------|---|
| August 7, 2012                       | Working in the Street - Traffic Control and Traffic Clothing           | 6    | WW/MW               | West Salem           | WRWA  |
| August 8, 2012                       | Improving Your Residential Cross Connection Control Program            | 6    | MW                  | Cottage Grove        | WRWA  |
| August 8, 2012                       | 2012 Management Seminar  | 5.5  | MW/WW               | Richfield            | WWA   |
| August 9, 2012                       | Improving Your Residential Cross Connection Control Program            | 6    | MW                  | Iron River           | WRWA  |
| August 13, 2012                      | Safety Practices in Wastewater Collection and Treatment                | 7    | WW                  | Madison              | UW-Dept of Engineering Professional Development |
| August 13, 2012                      | Microbiology Session   | 5.5  | WW                  | Birnamwood           | WWOA  |
| August 14, 2012                      | Microbiology Session   | 5.5  | WW                  | Baraboo              | WWOA  |
| August 16, 2012                      | WWOA - Southern Region Operators Meeting                               | 5.5  | WW                  | Janesville           | WWOA  |
| August 16, 2012                      | WWOA - SCR Operators Meeting   | 5.5  | WW                  | Mukwanago            | WWOA  |
| August 16, 2012                      | Advanced Wastewater Laboratory   | 6    | WW                  | Ashwaubenon          | WRWA  |
| August 22, 2012                      | WWOA - LMD Regional Operators Meeting                                  | 5    | WW                  | Cleveland            | WWOA  |
| August 23, 2012                      | WRWA Outdoor Expo  | 6    | MW/WW               | Plover               | WRWA  |
| August 28, 2012                      | WWOA - WCR Operators Meeting   | 5    | WW                  | Roberts              | WWOA  |
| August 28-29, 2012                   | Distribution Certification, Course #20484-527-137                      | 12   | MW                  | West Bend            | Moraine Park Technical College                  |
| August 27-31 & November 2, 2012      | General Wastewater Treatment Intro & Adv                               | 36   | WW                  | Rice Lake            | Wastewater Training Solutions                   |
| August 29, 2012                      | Advanced Wastewater Laboratory   | 6    | WW                  | West Salem           | WRWA  |
| September 4-6, 11-13, & Nov. 1, 2012 | Groundwater Supply & Distribution Certification, Course #20486-527-133 | 36   | MW                  | Fond du Lac          | Moraine Park Technical College                  |
| September 5, 2012                    | Water System Operations Basics: Regulations/Groundwater                | 6    | MW                  | Menomonee Falls      | WRWA  |

\* WW = Wastewater  
 MW = Municipal Waterworks



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|--------------------------------------|--|-------------|---------------------|----------------------|--|
| September 5-6, 2012                  | Disinfection Intro & Adv   | 12          | WW                  | Chippewa Falls       | Wastewater Training Solutions                            |
| September 6, 2012                    | Water system Operations Basics: Wells and Pumps/Water Treatment                      | 6           | MW                  | Menomonee Falls      | WRWA   |
| September 6, 2012                    | SSO, CMOM & Security   | 6           | WW                  | Mukwanago            | WRWA   |
| September 11, 2012                   | Collection Systems   | 6           | WW                  | Mt. Horeb            | Wastewater Training Solutions                            |
| September 12, 2012                   | Water System Operations Basics: Distribution Systems/Math Basics                     | 6           | MW                  | Menomonee Falls      | WRWA   |
| September 13, 2012                   | Water Systems Operations Basics: Operations and Maintenance/Cross Connection Control | 6           | MW                  | Menomonee Falls      | WRWA   |
| September 12-13, 2012                | Phosphorus Removal Intro & Adv   | 12          | WW                  | Chippewa Falls       | Wastewater Training Solutions                            |
| September 13, 2012                   | Ponds Treatment & New Technology   | 6           | WW                  | Hayward              | WRWA   |
| September 13, 2012                   | Regional Utility Management Training   | 6           | MW                  | Dodgeville           | WRWA   |
| September 17-21 & November 5, 2012   | General Wastewater Treatment Intro & Adv   | 36          | WW                  | Stevens Point        | Wastewater Training Solutions                            |
| September 18, 2012                   | Bloodborne Pathogens/ Hazardous Communication "GHS"/Control of Hazardous Energy      | 6           | WW/MW               | Shawano              | WRWA   |
| September 18-19, 2012                | Activated Sludge Operations  | 12          | WW                  | Green Bay            | <a href="http://www.metcgroup.com">www.metcgroup.com</a> |
| September 18-21, 2012                | WWA Annual Conference  | 14.5 or 9.5 | MW/WW               | Appleton             | WWA  |
| September 25-27, Oct. 2-4 & 16, 2012 | Groundwater Supply & Distribution Certification, Course #20498-527-133               | 36          | MW                  | Chippewa Falls       | Moraine Park Technical College                           |
| September 25-27, 2012                | Wastewater Treatment Plants: Processes, Design, and Operation                        | 20          | WW                  | Madison              | UW-Dept of Engineering Professional Development          |
| September 25-27, 2012                | Lab Intro  | 18          | WW                  | Janesville           | Wastewater Training Solutions                            |
| October 1-5 & November 6, 2012       | General Wastewater Treatment Intro & Adv   | 36          | WW                  | Oconomowoc           | Wastewater Training Solutions                            |

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|-------------------------------|---|------|---------------------|--------------------------------|--|
| October 10, 2012              | Deadline to Register for November 7, 2012 Op Cert Exam Day                          |      |                     | SCR, SER, NER, NOR, WCR Cities | DNR                                      |
| October 15-16, 2012           | Tertiary Filtration Intro & Adv   | 12   | WW                  | Oconomowoc                     | Wastewater Training Solutions            |
| October 16, 2012              | Excavation "Competent Person" Safety  | 6    | MW/WW               | Madison                        | WRWA                                     |
| October 17-18, 2012           | Iron, Zeolite, and VOC Certification, Course #20497-527-117                         | 12   | MW                  | Chippewa Falls                 | Moraine Park Technical College           |
| October 17-18, 2012           | Lab Adv   | 12   | WW                  | Oconomowoc                     | Wastewater Training Solutions            |
| October 18, 2012              | Regional Utility Management Training  | 6    | MW                  | Lake Hallie                    | WRWA                                     |
| October 18, 2012              | SSO, CMOM, & Security   | 6    | WW                  | Shullsburg                     | WRWA                                     |
| October 22, 2012              | Water Systems Operations Basics: Regulations/Groundwater Resources                  | 6    | MW                  | Plover                         | WRWA                                     |
| October 22-23, 2012           | Activated Sludge Intro  | 12   | WW                  | Green Bay                      | Wastewater Training Solutions            |
| October 23, 2012              | Water System Operations Basics: Wells and Pumps/Water Treatment                     | 6    | MW                  | Plover                         | WRWA                                     |
| October 23-25, 2012           | Surface Water Certification, Course #20492-527-132                                  | 18   | MW                  | West Bend                      | Moraine Park Technical College           |
| October 24, 2012              | Water System Operations Basics: Distribution Systems/Math Basics                    | 6    | MW                  | Plover                         | WRWA                                     |
| October 24-25, 2012           | Activated Sludge Adv  | 12   | WW                  | Green Bay                      | Wastewater Training Solutions            |
| October 25, 2012              | Water System Operations Basics: Operations and Maintenance/Cross Connection Control | 6    | MW                  | Plover                         | WRWA                                     |
| October 29-30, 2012           | Primary Treatment Intro & Adv   | 12   | WW                  | Stevens Point                  | Wastewater Training Solutions            |
| October 30-31, 2012           | Iron, Zeolite, and VOC Certification, Course #20495-527-117                         | 12   | MW                  | West Bend                      | Moraine Park Technical College           |
| October 31 & November 1, 2012 | Ponds & Lagoons Intro & Adv   | 12   | WW                  | Madison                        | Wastewater Training Solutions            |
| November 5-6, 2012            | Distribution Certification, Course #20452-527-137                                   | 12   | MW                  | Green Bay                      | Moraine Park Technical College           |
| November 6, 2012              | Municipal Water Operator Exam Review  | N/A  | MW                  | Plover                         | WRWA                                     |

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|---------------------------------|--|------|---------------------|----------------------|--|
| November 14, 2012               | Water Supply Safety, Course #20496-527-452                             | 6    | MW/WW               | Fond du Lac          | Moraine Park Technical College           |
| February 5-6, 2013              | Mechanical Sludge Handling Intro & Adv                                 | 12   | WW                  | Chippewa Falls       | Wastewater Training Solutions            |
| February 5-7, 12-14, & 28, 2013 | Groundwater Supply & Distribution Certification, Course #30186-527-133 | 36   | MW                  | Green Bay            | Moraine Park Technical College           |
| February 12-13, 2013            | Disinfection Intro & Adv   | 12   | WW                  | Stevens Point        | Wastewater Training Solutions            |
| February 18-22 & April 29, 2013 | General Wastewater Treatment Intro & Adv                               | 36   | WW                  | Chippewa Falls       | Wastewater Training Solutions            |
| February 26-27, 2013            | Primary Treatment Intro & Adv  | 12   | WW                  | Madison              | Wastewater Training Solutions            |
| February 26-27, 2013            | Iron, Zeolite, and VOC Certification, Course #30155-527-117            | 12   | MW                  | West Bend            | Moraine Park Technical College           |
| February 28, 2013               | Government Affairs Seminar   | TBD  | WW/MW               | TBD                  |  |
| February 28, 2013               | Dairy Industry Wastewater Treatment                                    | 6    | WW                  | Madison              | Wastewater Training Solutions            |
| March 5-6, 2013                 | Anaerobic Digestion Intro  | 12   | WW                  | Stevens Point        | Wastewater Training Solutions            |
| March 5-7, 12-14, & 19, 2013    | Groundwater Supply & Distribution Certification, Course #30187-527-133 | 36   | MW                  | Madison              | Moraine Park Technical College           |
| March 7, 2013                   | Anaerobic Digestion Adv  | 6    | WW                  | Stevens Point        | Wastewater Training Solutions            |
| March 12-13, 2013               | Phosphorus Removal Intro & Adv   | 12   | WW                  | Green Bay            | Wastewater Training Solutions            |
| March 13, 2013                  | 31st Annual Spring Biosolids Symposium                                 | TBD  | WW                  | Stevens Point        | WWOA, CSWEA, UWEX, DNR                   |
| March 14, 2013                  | Paper Industry Wastewater Treatment                                    | 6    | WW                  | Green Bay            | Wastewater Training Solutions            |
| March 18-22, 2013               | WRWA Annual Conference   | TBD  | MW/WW               | Green Bay            | WRWA                                     |
| March 19-20, 2013               | Trickling Filters and RBC's Intro & Adv                                | 12   | WW                  | Chippewa Falls       | Wastewater Training Solutions            |

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|--------------------------------|--|------|---------------------|----------------------|--|
| March 20-21, 2013              | Iron, Zeolite, and VOC Certification, Course #30188-527-117            | 12   | MW                  | Madison              | Moraine Park Technical College           |
| March 26-28, 2013              | Surface Water Certification, Course #30161-527-132                     | 18   | MW                  | Fond du Lac          | Moraine Park Technical College           |
| March 25-29 & April 26, 2013   | General Wastewater Treatment Intro & Adv                               | 36   | WW                  | Green Bay            | Wastewater Training Solutions            |
| April 8-9, 2013                | Activated Sludge Intro   | 12   | WW                  | Stevens Point        | Wastewater Training Solutions            |
| April 8-12, 2013               | Cross Connection Control Assembly Tester Certification Course          | 18   | MW                  | Plover               | WRWA                                     |
| April 10-11, 2013              | Activated Sludge Adv   | 12   | WW                  | Stevens Point        | Wastewater Training Solutions            |
| April 16-18, 2013              | Lab Intro  | 18   | WW                  | Tomah                | Wastewater Training Solutions            |
| April 16-18, 23-25, & 30, 2013 | Groundwater Supply & Distribution Certification, Course #30189-527-133 | 36   | MW                  | Chippewa Falls       | Moraine Park Technical College           |
| April 22-23, 2013              | Lab Adv  | 12   | WW                  | Appleton             | Wastewater Training Solutions            |
| April 24-25, 2013              | Ponds & Lagoons Intro & Adv  | 12   | WW                  | Appleton             | Wastewater Training Solutions            |
| May 7, 2013                    | Advanced Water Treatment Strategies, Course #30159-527-466             | 6    | MW                  | West Bend            | Moraine Park Technical College           |
| May 8, 2013                    | Surface Water Processes, Course #30160-527-467                         | 6    | MW                  | Fond du Lac          | Moraine Park Technical College           |
| September 17-20, 2013          | WWA Annual Conference  | TBD  | MW/WW               | Wisconsin Dells      | WWA                                      |

\* WW = Wastewater  
 MW = Municipal Waterworks

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***New this year:***  
**This newsletter is available electronically.**  
*The Certified Operator* was e-mailed to all operators with email addresses on file. If you would like to receive this newsletter electronically please provide your name, certification number, and email address to [DNROpCert@Wisconsin.gov](mailto:DNROpCert@Wisconsin.gov)

We're on the web  
at:  
<http://dnr.wi.gov/>

## UPCOMING EXAM DATES

**Wednesday, November 7th - Deadline to apply October 10th**

**Wednesday, May 1st - Deadline to apply April 3rd**

Exam applications are mailed to operators who have taken an exam in the last year and a half. Exam applications are also available on our website.

<http://dnr.wi.gov/> Keyword Search: "Operator Certification"

This newsletter is sent to all active certified operators that we have on file.